

Yogesh Rajaram

Governance, Risk & Compliance | Information Security | Risk Management | Security Controls

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PROFILE

Cybersecurity Engineering postgraduate with professional experience supporting **compliance-driven business operations, transaction processing, risk identification, security documentation and process improvement**. Knowledge of **Governance, Risk & Compliance (GRC), information security, security policies, risk assessment, security controls, data privacy, Identity & Access Management (IAM), threat monitoring and audit support**. Experienced in working with compliance requirements including **PCI DSS and GDPR**, maintaining data confidentiality and access controls, investigating operational discrepancies, and collaborating with internal stakeholders. Seeking a **Cybersecurity GRC / Information Security Risk & Compliance** position.

SKILLS

Core Competencies: Governance, Risk & Compliance (GRC) | Information Security Governance | Security Policies & Procedures | Regulatory Compliance | Compliance Monitoring | Audit Support | Security Documentation | PCI DSS | GDPR

Risk Management: Risk Assessment | Operational Risk | Risk Identification | Risk Mitigation | Security Controls | Vulnerability Assessment | Threat Assessment | Root Cause Analysis

Security & Assurance: Information Security | Identity & Access Management (IAM) | Access Control | Data Privacy & Protection | Endpoint Security | Cloud Security Fundamentals | Threat Monitoring | Incident Response Fundamentals

Business & Technical: Stakeholder Communication | Process Improvement | Technical Documentation | SQL | Data Analysis | Microsoft Excel | Microsoft Word | Microsoft PowerPoint | SAP ERP Fundamentals | CRM Tools

PROFESSIONAL EXPERIENCE

Air Back Office - Transaction Processing 07/2025 – Present | Chennai, Tamil Nadu, India
Sutherland Global Services Pvt. Ltd.

- Process high-volume financial transactions while following **PCI DSS, GDPR and applicable airline security requirements**.
- Support secure transaction processing by maintaining **data confidentiality, data integrity and access control**.
- Support **compliance reporting, documentation and audit-related activities**.
- Collaborate with IT and internal stakeholders to identify **operational risks** and improve workflow efficiency.
- Investigate transaction discrepancies using structured **root cause analysis and problem-solving**.
- Support **operational risk mitigation and process optimization** initiatives.
- Follow established procedures and security requirements while handling sensitive transaction information.
- Maintain accurate records and documentation to support operational controls and compliance requirements.

Junior Client / Sales Consultant, Innovation Travel Solution (Now Dyninno) 11/2022 – 11/2023 | Riga, Latvia

- Managed end-to-end travel booking and transaction processes using **Global Distribution Systems (GDS)** while following airline regulations and operational requirements.
- Handled transaction modifications, cancellations and reissues while maintaining accuracy and minimizing financial discrepancies.
- Maintained adherence to **GDPR and data protection requirements** while handling customer information.
- Maintained detailed transaction and customer records to support **documentation, auditability and compliance**.
- Identified and resolved customer and transaction-related issues through structured analysis and problem-solving.

- Collaborated with cross-functional teams to support operational efficiency and service quality.
- Followed established processes and regulatory requirements when handling customer transactions and information.

CYBERSECURITY / GRC PROJECT

- Secure V2X Communication Using Blockchain, Riga Technical University — Master's Project**
- Designed a **blockchain-based authentication framework** for Vehicle-to-Everything (V2X) communication.
 - Conducted **cyber threat analysis** for smart transportation communication environments.
 - Developed decentralized authentication mechanisms to support secure communication.
 - Evaluated improvements to **confidentiality, integrity and availability (CIA)**.
 - Applied cybersecurity principles to connected transportation systems.
 - Focused on **authentication, data integrity and threat mitigation**.

CERTIFICATES

Cybersecurity & Risk Foundations	Risk & Security	Data & Business Systems
• Networking • Endpoint Security • EDR & Patch Management • Firewall • IDS/IPS • VPN • Cryptography • Cloud Security & IAM	• Security Controls • Risk Management • Vulnerability Assessment • Threat Analysis • Threat Monitoring • Data Protection • Incident Response Fundamentals	• SQL & Database Management • Data Analysis & Pattern Recognition • Data Governance & Quality Control • SAP ERP Fundamentals • GDS / Reservation Systems • CRM Tools

EDUCATION

Master's in Cybersecurity Engineering, Riga Technical University	2022 – 2024 Riga, Latvia
Thesis: Blockchain-based framework for secure V2X communication, focusing on data integrity, authentication and threat mitigation .	
Bachelor's in Mechanical Engineering, Riga Technical University	2018 – 2022 Riga, Latvia
Diploma Mechanical Engineering, Pallavan Polytechnical College	07/2013 – 04/2016 Kanchipuram, India
10th Grade, St. John's International Residential School	06/2012 – 06/2013 Chennai, India

ADDITIONAL STRENGTH

- Analytical and investigative mindset
- Risk-oriented problem-solving
- High attention to detail
- Ethical judgment
- Technical documentation
- Stakeholder communication
- Process improvement
- Adaptability to regulatory frameworks
- Ability to work in deadline-driven environments
- Cross-functional collaboration

INTERNATIONAL EXPOSURE

- Lived and studied in **Latvia for over six years**.
- Completed Bachelor's and Master's degrees at **Riga Technical University**.
- Worked in a multicultural environment supporting international customers.
- Collaborated with diverse teams across international business environments.

LANGUAGES

English	● ● ● ● ●	Tamil	● ● ● ● ●
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